



**The Chairman and Members of  
North West Area Committee.**

**Meeting: 18<sup>th</sup> April 2017**

**Item No: 11**

**PUBLIC DOMAIN REPORT**

**North West Area Complaints received via CRM**

The CRM is the system used by DCC Customer Services Centre and all departments to log and track complaints. Please see details below of the number of complaints received / investigated and closed by the North West Area Office from 1<sup>st</sup> March to 31<sup>st</sup> March.

Type of Complaint	Count of Incidents
Abandoned Bicycles or Trolleys	1
Abandoned Vehicle Inspection	2
Community Cleanups	6
Footpath Issues	1
Illegal Dumping	99
Public Litter Bin Maintenance	1
Remove Hazardous Waste	1
Report Dog Fouling DCC	3
Report Graffiti	7
Report Litter Offence	4
Sweep Your Street	1
Tree Maintenance	2
Weed Control	1
	<b>129</b>

It is important to note that a significant number of additional complaints were also investigated as all area staff pick up complaints when carrying out daily duties but due to lack of resources all complaints are not logged.

### “The Ring” on St. Eithne’s Road

Enhancement works have recently been completed at “The Ring” on St Eithne’s Road in Cabra. The old concrete kerbing around the green space on St Eithne’s Road has been removed and replaced with a new kerbing constructed from Old Dublin Cobble. The cobble, previously used in roadways in the city, was sourced over the last number of weeks and provides a very attractive enhancement to the green area. This work was undertaken with the co-operation of “The Ring Environmental Group” who had input into the design and choice of materials used. This group has been in existence for a number of years and has maintained this area to a very high standard. As this is one of the few green areas in the Cabra area, the Public Domain Team are keen to support this strong local environmental group in their valuable work.



New kerbing installed around the green area on St. Eithne’s Road

### National Spring Clean Up 2017

The annual National Sprint Clean Up is taking place during April. During the month community/environmental groups are asked to participate in clean ups in their own area. This event has gone from strength to strength over the last number of years with over 5,000 events were held nationwide in 2016 and over 5,000 tonnes of litter collected, a significant proportion of which was recycled.

Groups register online at [www.nationalspringclean.org](http://www.nationalspringclean.org) or at 01 4002219 and receive clean up kits and information. In the Northwest Area a number of groups are combining their annual Spring Clean-Up Event with Team Dublin Clean Up participation. Further information is available from the NWA Public Domain Team by phoning 222 5412 / 6754 / 5407 / 5400 or emailing [nwa.publicdomain@dublincity.ie](mailto:nwa.publicdomain@dublincity.ie).



Participants from St. Brigid's school in Glasnevin with members of the Public Domain Team during their National Spring Clean event on Tuesday 4<sup>th</sup> April and a decorative planter recently installed by the Public Domain Team at nearby Fitzmaurice Road

### WEEE Collections in Cabra and Finglas

This year's RecycleIT kerbside collections in the NWA are due to commence shortly, with leaflets being delivered in Cabra informing local residents of the opportunity to dispose of WEEE for recycling. The kerbside collections around the Finglas area are scheduled to take place at the end of June.

RecycleIT are a not for profit social enterprise, supported by the Department of Social Protection. They can be contacted on 01 4578321 or [www.recycleit.ie](http://www.recycleit.ie)

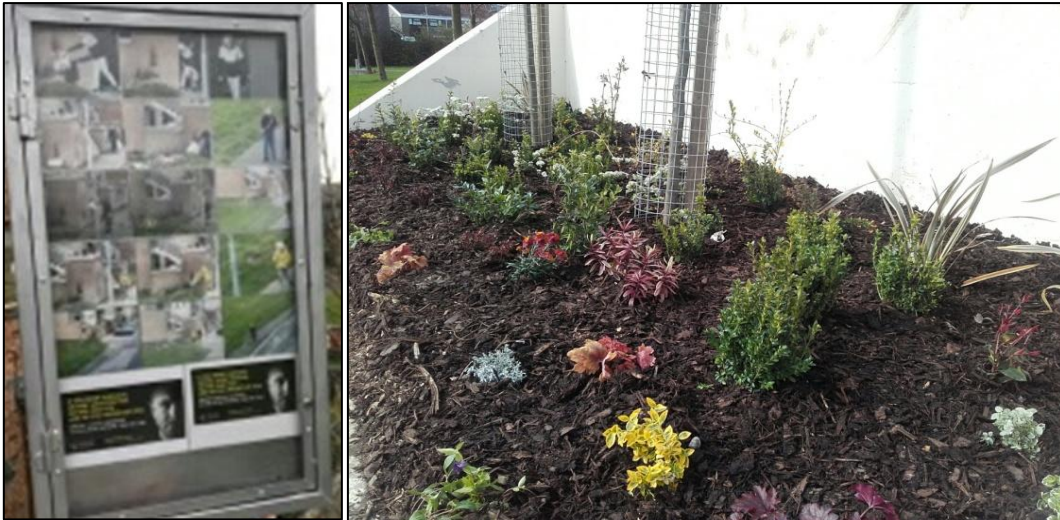
### Dublin Canals Action Day 2017

On April 22<sup>nd</sup> volunteers will be conducting the 2<sup>nd</sup> Annual Dublin Canals Clean-Up Day. This initiative is being supported by An Taisce and the Dublin City Canals Group, a not for profit organisation consisting of members of canal clean up groups, local business, The Inland Waterways Association of Ireland, Dublin City Council and Waterways Ireland. In the North West Area clean ups will be taking place at Crossguns Bridge and Ashtown at the Canal Bar. Local clean up groups will be participating and all are welcome to take part.

Regular canal users are asked to meet at 10.45am with clean ups finishing around 1pm. Equipment will be provided. Further information can be obtained at [www.facebook.com/dublincanalsactionday](https://www.facebook.com/dublincanalsactionday)

### Naming and Shaming Illegal Dumpers in Ballymun

In response to the recent Irish Business Against Litter (IBAL) reports, highlighting the high levels of illegal dumping in the West Ballymun area, DCC are utilising mobile CCTV around the Ballymun and Finglas areas to deter illegal dumping and where possible to identify the perpetrators and issue fixed penalty notices. CCTV surveillance around the Marewood Crescent area has captured images of individuals dumping bags of domestic waste on the nearby green area. DCC has installed a name and shame sign at the location with images of individuals caught in the act of dumping. This sign will be left in situ for a period and it is planned to erect similar signs in other locations where illegal dumping is prevalent.



Illegal Dumping Name and Shame sign in Marewood Crescent and the former bottle bank now planted in Coultry Green (see below)

#### Recycled Bottle Bank on Coultry Green

The relocation of the bottle bank on Coultry Green, in Ballymun, to a site nearby at Coultry Park presented the opportunity to utilise the concrete enclosure as a community enhancement. To facilitate this, the concrete structure was painted, filled with top soil and planted and is now an attractive raised bed. It is hoped that this enhancement will be supported locally with residents being involved in the maintenance and development of this site.

#### Collins Avenue Bring Centre Easter Opening Hours

Good Friday (14 <sup>th</sup> April)	9am to 1pm
Saturday 15 <sup>th</sup> April	10am to 4pm
Easter Sunday	Closed
Easter Monday	Closed

**John Twamley**

**PUBLIC DOMAIN OFFICER**